Deloitte.



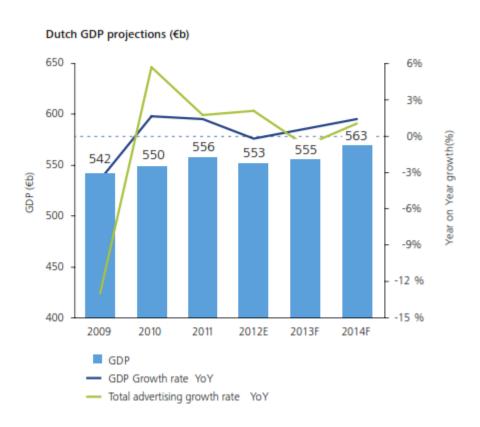
IAB report on Online Ad Spend The Netherlands 2012





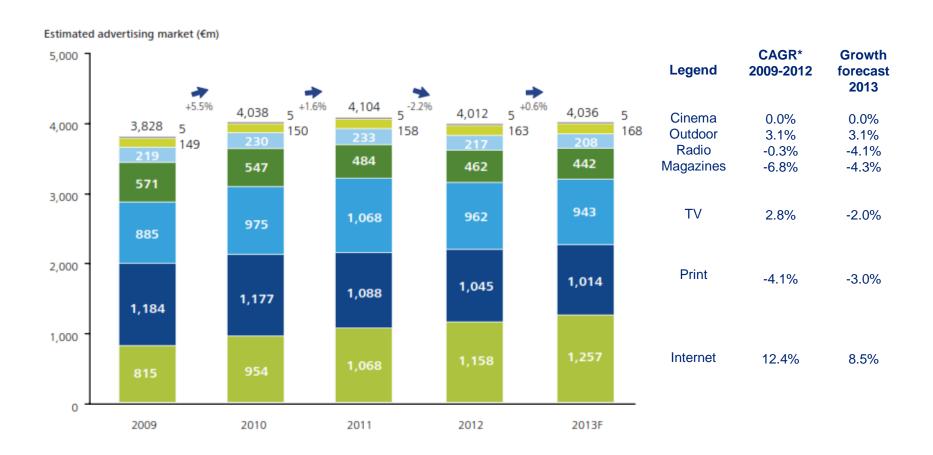
Dutch economy

The economic outlook for the Netherlands remains challenging, resulting in a weak advertising market



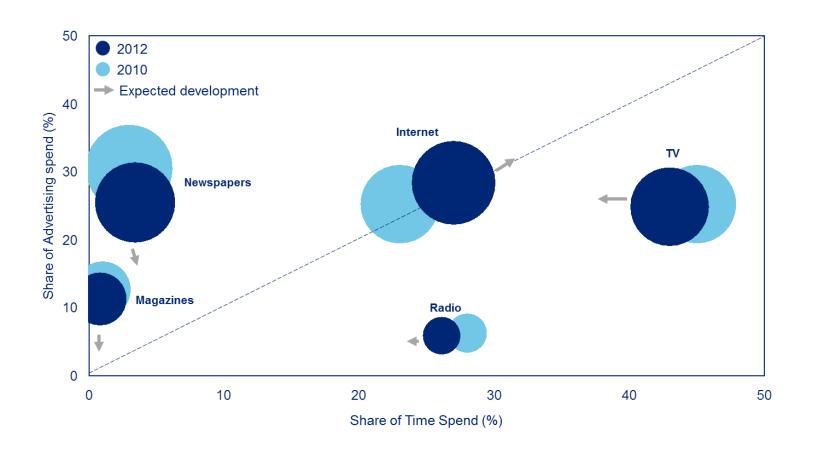
Dutch advertising market

Internet is the largest advertising market and continues to grow and outperform other mediums even under challenging economic circumstances



Time spend

Internet has been growing its relative share of advertising, as well as the relative share of time spend on the different mediums



Consumer confidence

Consumer confidence which dipped in H2 2011 has remained low throughout 2012 impacting the display advertising revenue



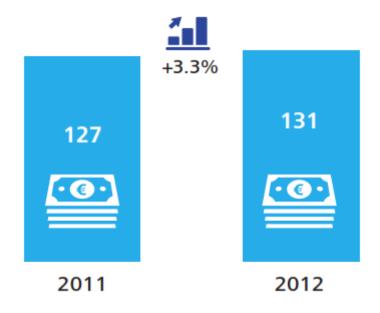


- Consumer confidence
 - Display Advertising Revenue 2012
 - Display Advertising Revenue 2011

2012 Results

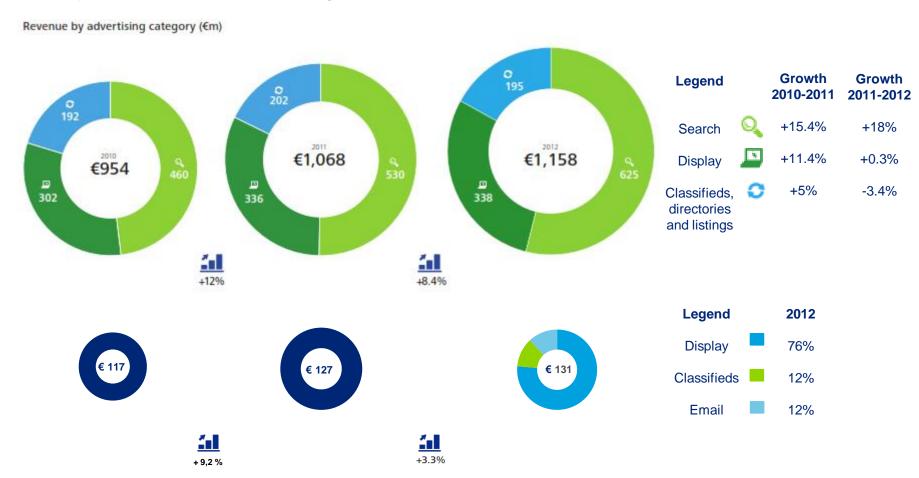
Affiliate marketing

Under challenging circumstances spend on affiliate marketing in The Netherlands has increased by 3.3% to €131 million



Online advertising market

Search is the main contributor to the growth of the online advertising market; the growth of Display and Classifieds is slowing down

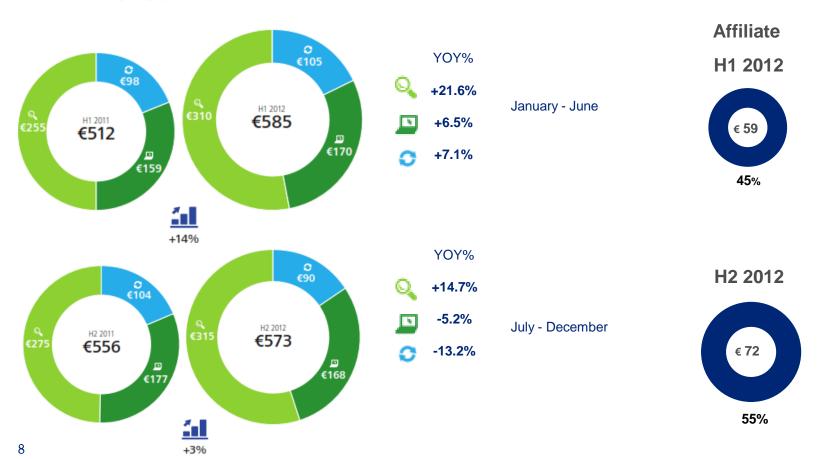


Search revenue is our estimation of all revenue of Google and its competitors in The Netherlands

Online advertising market

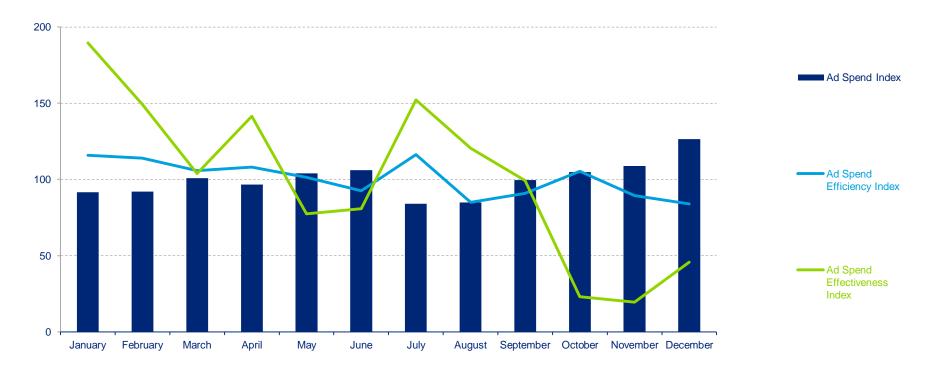
Overall growth has slowed down considerably in the second half of 2012, Display and Classifieds' revenue declined compared to the second half of 2011. Affiliate marketing doesn't show this pattern, relative stable during the year with some peaks as result of: Sale periods (fashion), holiday bookings (travel), healthcare insurance (finance)

Revenue by advertising category (€m)



Ad Spend Efficiency Index & Ad Spend Effectiveness Index

"The drop in activity during summer seems fully compensated by the lower Ad Spend. Moreover, consumers' increased 'Willingness To Buy' increases the Ad Spend Effectiveness. Apparently, the stock markets' proverb 'Go away in May*, but remember to be back in September' does not hold for the Online Ad Spend market."

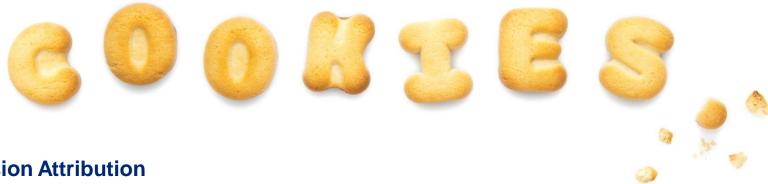


^{*} A recent paper by Jacobsen and Zhang proved that over 300 years, in the UK, the 'sell in may' strategy consistently and significantly outperformed the markets

Factors affecting ad spend affiliate marketing

Cookielaw:

- Insecurity about enforcement by OPTA → Advertisers were reserved towards performance advertising
- A lot of time is invested by networks, advertisers and publishers on development of policies and technical solutions without direct benefits, resulting on negative effects on turnover



Conversion Attribution

- The customer journey and "fair" commission models get more and more important
- Specific technologies and settings can have negative impact on affiliate campaign
- Shift of budgets/ ad spend to other channels due to deduplication among online channels

Display revenue per medium

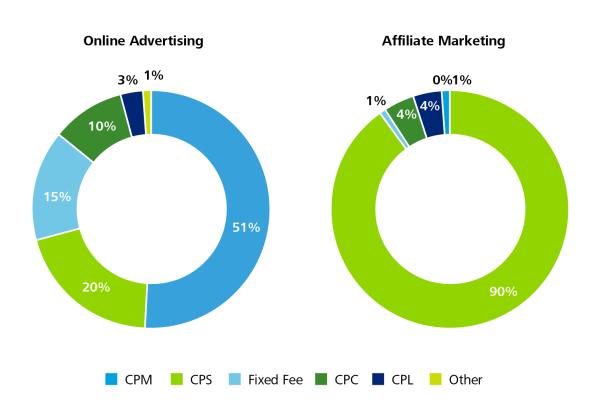
Growth for mobile advertising was strong, however it is growing from a small base and remains a relatively small part of total advertising

Display advertising revenue per device



- Websites not fully optimized for mobile yet (advertiser & publisher)
- Tracking on mobile websites / Apps is lacking
- Share of email read on mobile device
- Effects on share of affiliate market

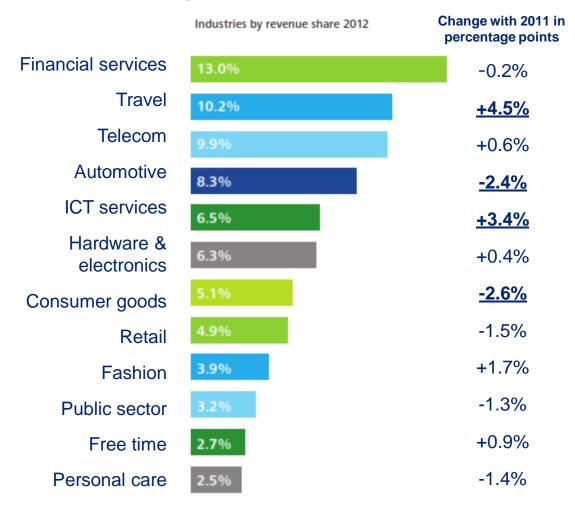
Payment Models



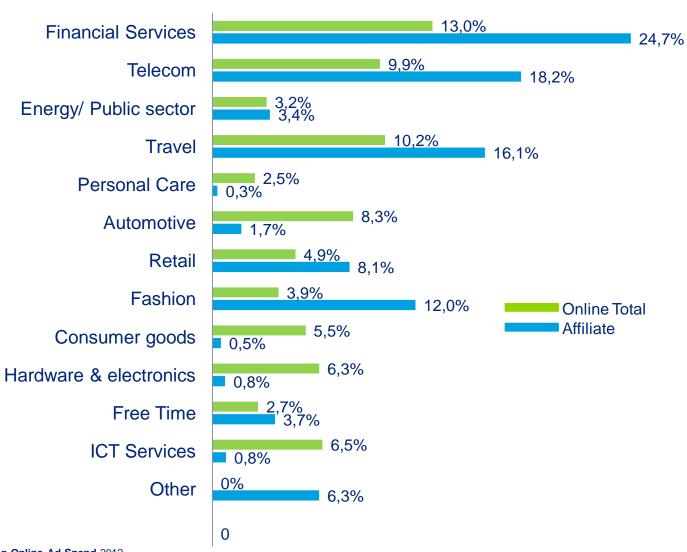
- Decrease Email marketing → decrease CPL
- Crisis: CPS model is "safe" option
- Growth automated trading: keeps CPC / CPM stable whereas a decline would have taken place

Industries

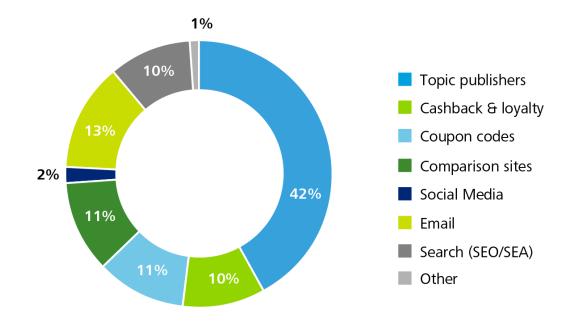
Automotive and Consumer Goods have lost relative share in advertising spend, whilst Travel and ICT Services show most growth



Industries: total online ad spend vs. affiliate



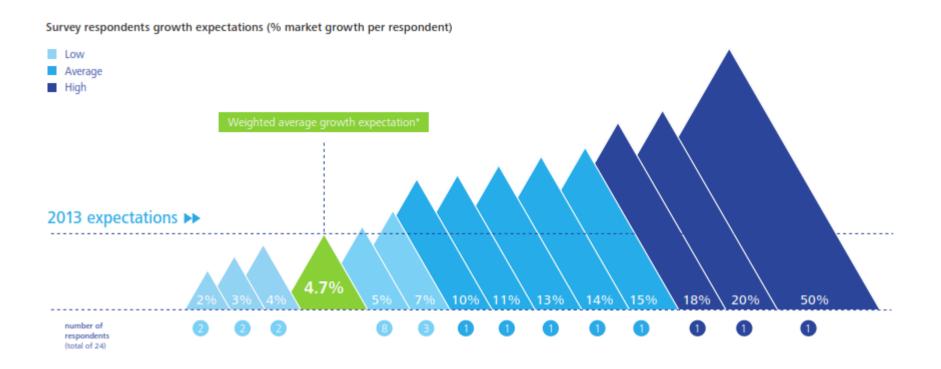
Publisher Models



Outlook

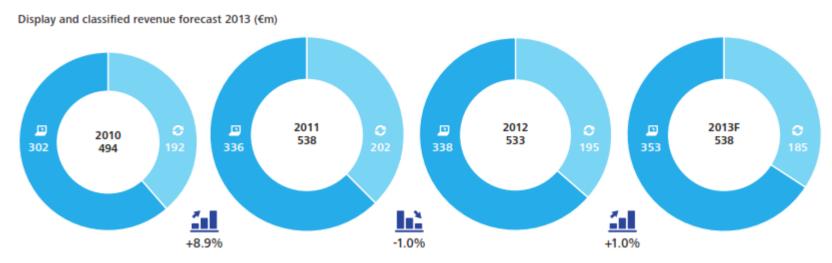
Revenue growth expectations

Respondents predict a 4.7% market growth in 2013



Display and classified revenue forecast

Display is expected to grow by 4.5% in 2013, with classifieds likely to decline by 5% resulting in a relatively flat 2013 for most Dutch publishers



	Legend	CAGR 2010- 2011	Growth 2012- 2013
N	Display		
		+ 5.8%	+ 4.5%
_	Classified		
U	S,	+ 0.8%	-5%
	directories		
	and		
	listings		

Expectations Affiliate Marketing 2013

General

- Market Growth of 5-15%
- All networks expect network growth
- Retail will be the industry with the highest growth rate, Telecom will decline
- The cookie law will affect the turnover negatively.
- Effects of economic and regulatory developments can affect the market negatively

Channels

- Email marketing will decline
- Mobile will be the highest growth channel
- Quality of publishers will get more important
- Conversion attribution and deduplication will affect the networks negatively
- RTB can win market share at the cost of affiliate marketing, but effects are depended on legislation regarding privacy.

Technology

- Conversion attribution will get more important, and possible implemented as technology within the systems of networks
- Growth of importance of data and technology to control and optimize campaigns
- Integration of RTB and affiliate marketing

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